



## Commonwealth of Kentucky Energy and Environment Cabinet

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### **PSC unveils revised Web site** *New design and functions make information easier to find*

FRANKFORT, Ky. (Oct. 1, 2009) – The Kentucky Public Service Commission (PSC) today went live with a redesigned Web site that is simpler and easier to navigate.

"This new Web site in no way reduces the amount of information available to the public about PSC activities," Chairman David Armstrong said. "But that information now will be easier to locate, especially for people who are new to the site."

The site address remains the same: <http://www.psc.ky.gov>.

Information on the site is aimed at consumers, utility companies and others who might have an interest in PSC actions. It includes general background information on the PSC and utilities within its jurisdiction, PSC orders and other documents, and tools for submitting inquiries or filing complaints.

Features added in the site redesign make it easier to locate specific types of information. For example, the list of recent PSC orders includes links to the corresponding case files. The files for nearly every case filed after 2003 are available online.

"The PSC remains committed to maintaining the highest possible degree of transparency about its actions and operations," Vice Chairman Jim Gardner said. "This Web site helps us meet that commitment."

The Web site also includes information about the PSC 75th anniversary celebration, which will be held at its offices in Frankfort on Wednesday, Oct. 14.

"The PSC has been serving Kentuckians for three-quarters of a century," Commissioner Charlie Borders said. "Visiting our Web site is an easy way to learn more about what we do."

As a service to those accustomed to using the previous Web site, it will remain available for a limited time. Since coming online in October 1998, the PSC Web site has recorded about 1,966,000 visits.

"We will continue to develop new ways to make the PSC Web site more useful to all of our constituencies," Chairman Armstrong said. "This redesign is a major step in that direction.

"Vice Chairman Gardner, Commissioner Borders and I commend and thank our information technology team for their excellent work," he said.

The PSC is an independent agency attached for administrative purposes to the Energy and Environment Cabinet. It regulates more than 1,500 gas, water, sewer, electric and telecommunication utilities operating in Kentucky and has approximately 100 employees.

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